



Feedback on reintegration experiences: a way forward to sustainability.

Joris Kennis

Tallinn 24-10-2018

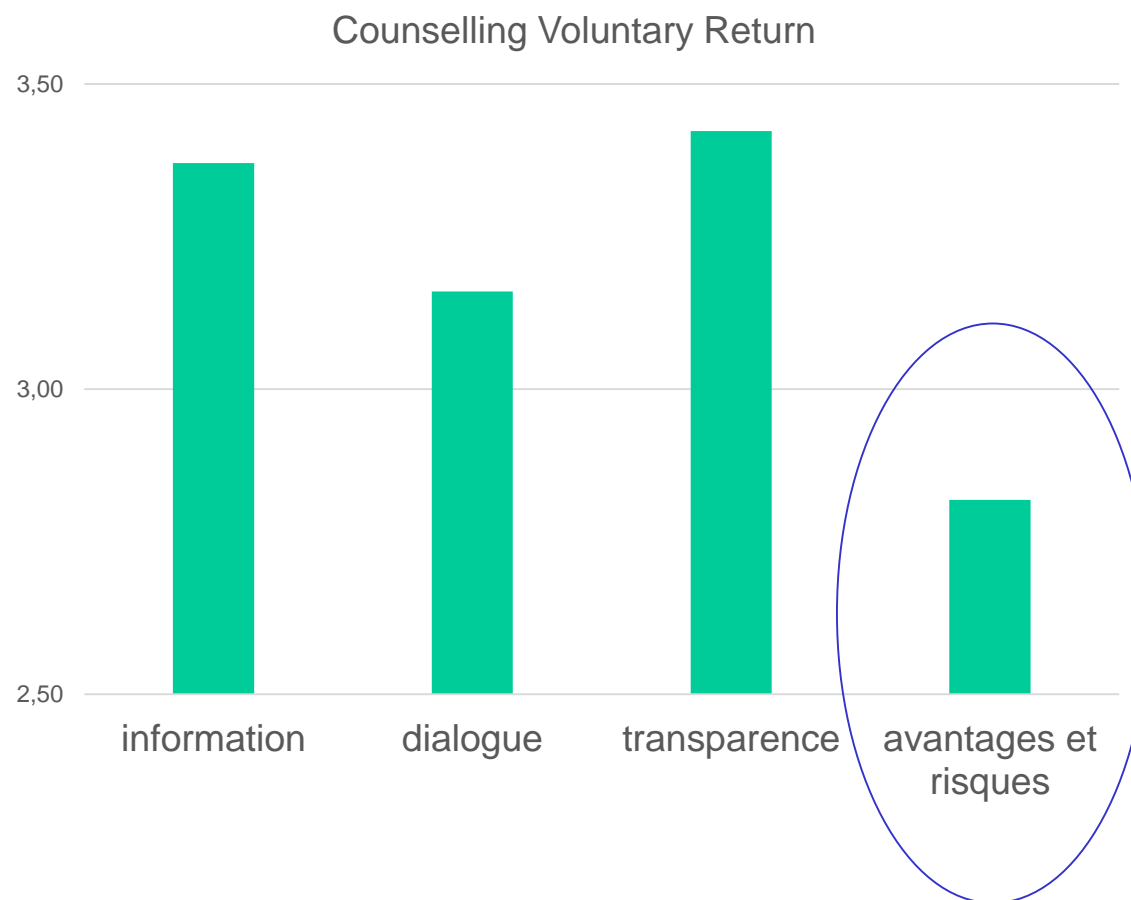


Towards a more integrated migration
policy, made possible by the AMIF

fedasil
FEDERAL AGENCY FOR THE
RECEPTION OF ASYLUM SEEKERS

Introduction

Exchange return counselors FR – BE 2016



Reintegration feedback (1)

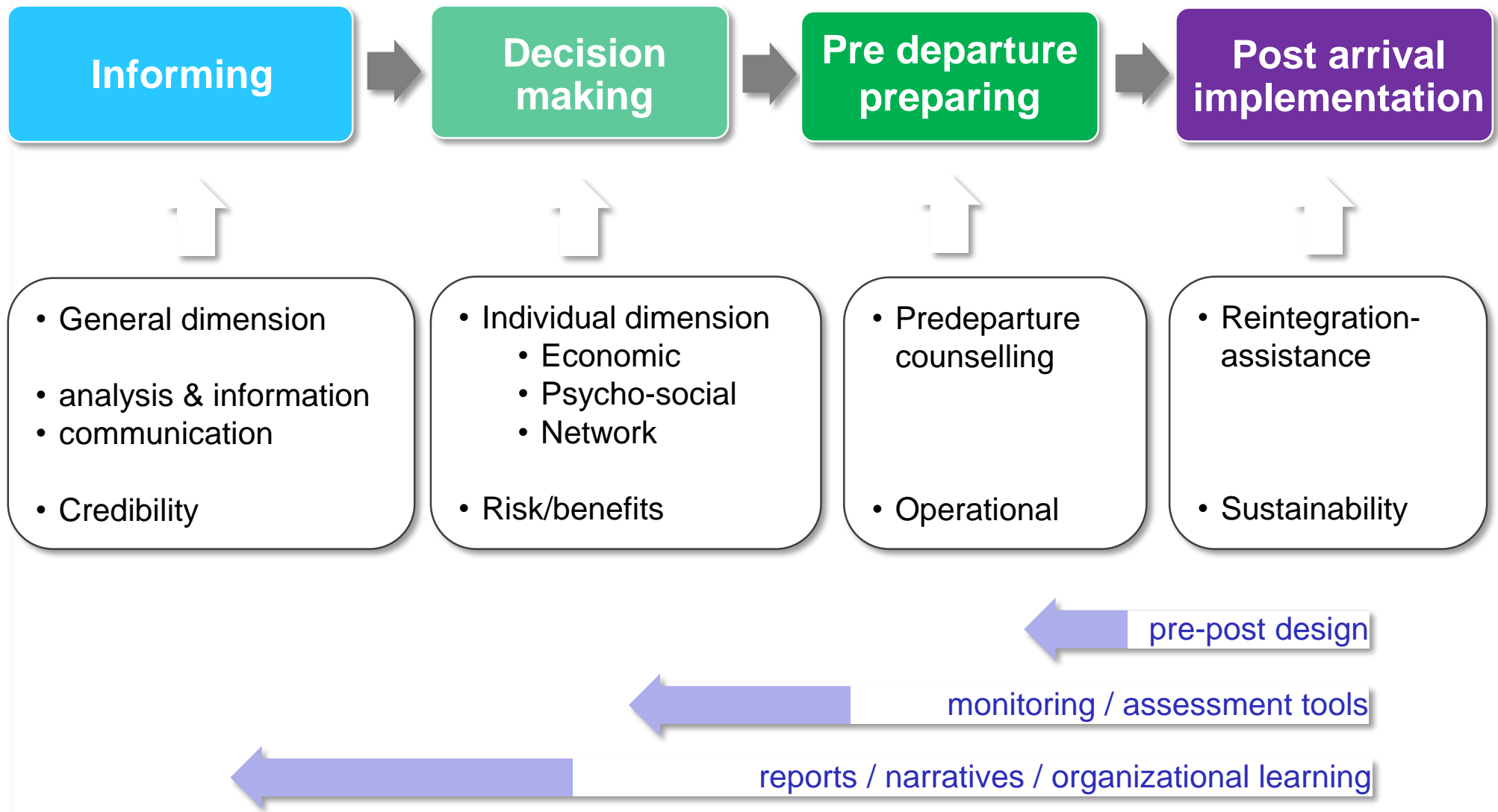
Need:

- Feedback on returnees and service-providers are essential for the uptake of migrants in return-programs. *Credibility*
- It helps us to understand what factors may lead to success and other tend to increase the risk of absconding or failure over time. *Efficacy*
- Insight in sustainability dynamics through feedback is important for organizational learning. *Innovation*

Approach:

- Clear understanding of concepts. *Sustainable return*
- Shared implementation. *Cooperation and feedback*

Reintegration feedback (2)





Towards a more integrated migration
policy, made possible by the AMIF

fedasil
FEDERAL AGENCY FOR THE
RECEPTION OF ASYLUM SEEKERS

Case: Fedasil Online reintegration monitoring tool

Pilotproject 2015-2016

Pilot project: Survey on return and sustainable reintegration

	Online survey
Objective	* Impact assessment of the return process and reintegration support <u>at large (outcomes)</u>
Purpose	* Program development
Type of questionnaire	* Standard questionnaire (not country specific / not related to the amount, type of reintegration support)
	* Mostly Tickbox / User friendly / Questions are not set compulsory
	* Limited to 30 questions / Overall socio-economic situation, Migration cycle, Impact of the reintegration project
	* Online
Completion rate / Quality	* Data Protection: Anonymity (Reference number)
	* Not time-consuming
Data collection and processing	* Optimal / Increase in response rates
	* Low cost and fast data collection (instant feed-back)
	* Export data (excel / SPSS) / Statistical analysis
	* Integrated Statistics and results report
	* Centrally managed

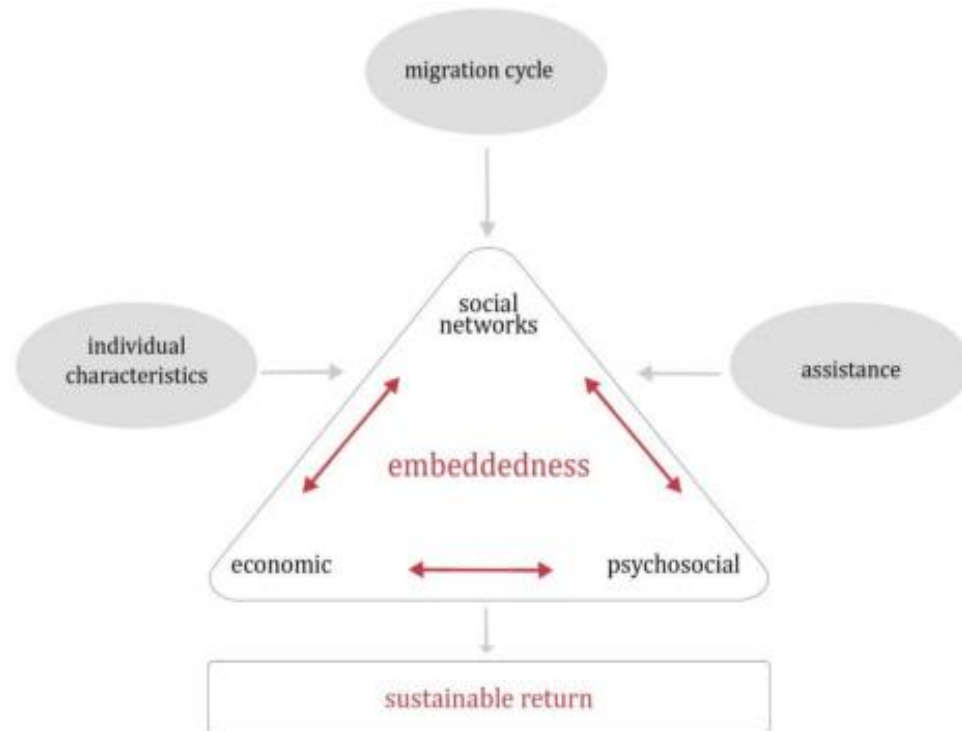
Design of the questionnaire (1)

1) Profile

2) Sustainable return– *employment, housing, health, family and social network*

Standardised, the embeddedness model

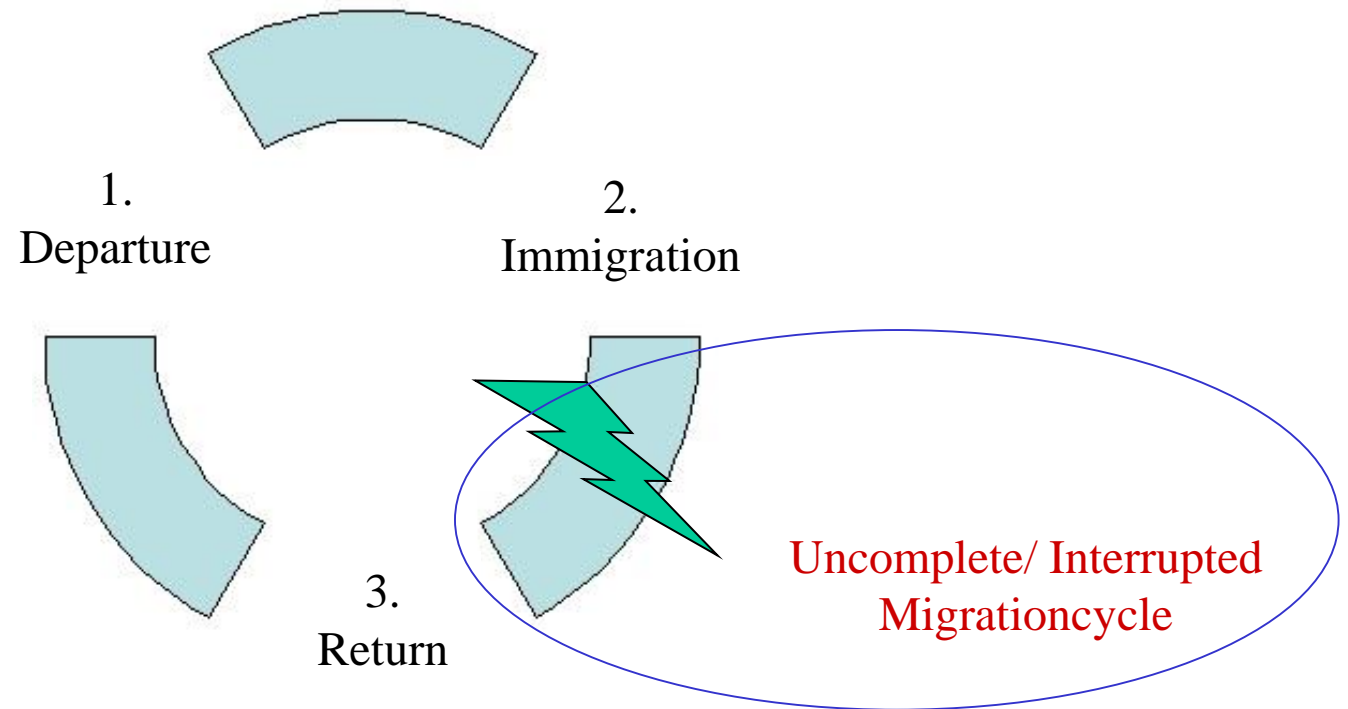
*R. Black & Gent (2006)
Van Houtte & De Koning (2008)*



3) Impact of the reintegration assistance – *risk / benefits*

Design of the questionnaire (2)

4) Migration cycle: *decisionmaking - return experience – intentions on migration*



Jean-Pierre Cassarino 2004

<http://www.jeanpierrecassarino.com/>

Design of the questionnaire (3)

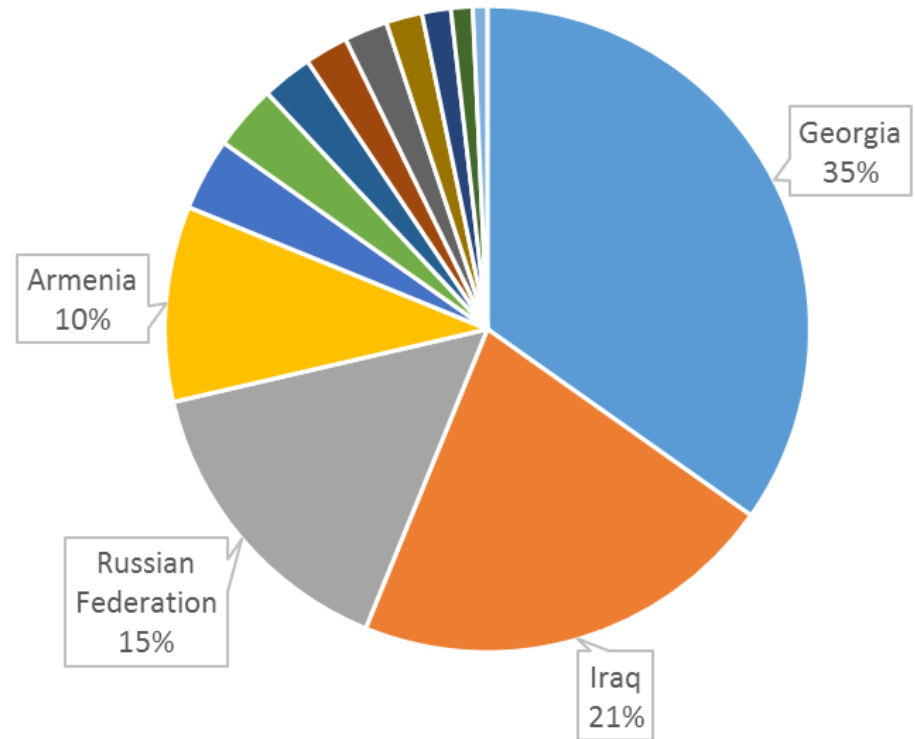
1	Overall socio-economic situation in CoO (inclusive link to sustainable return)
1.a.	Employment situation
1.b.	Housing situation
1.c.	Health care
1.d.	Social network
2	Reintegration assistance
3	Migration cycle

Caseload januari 2015 -> june 2016

Completed surveys

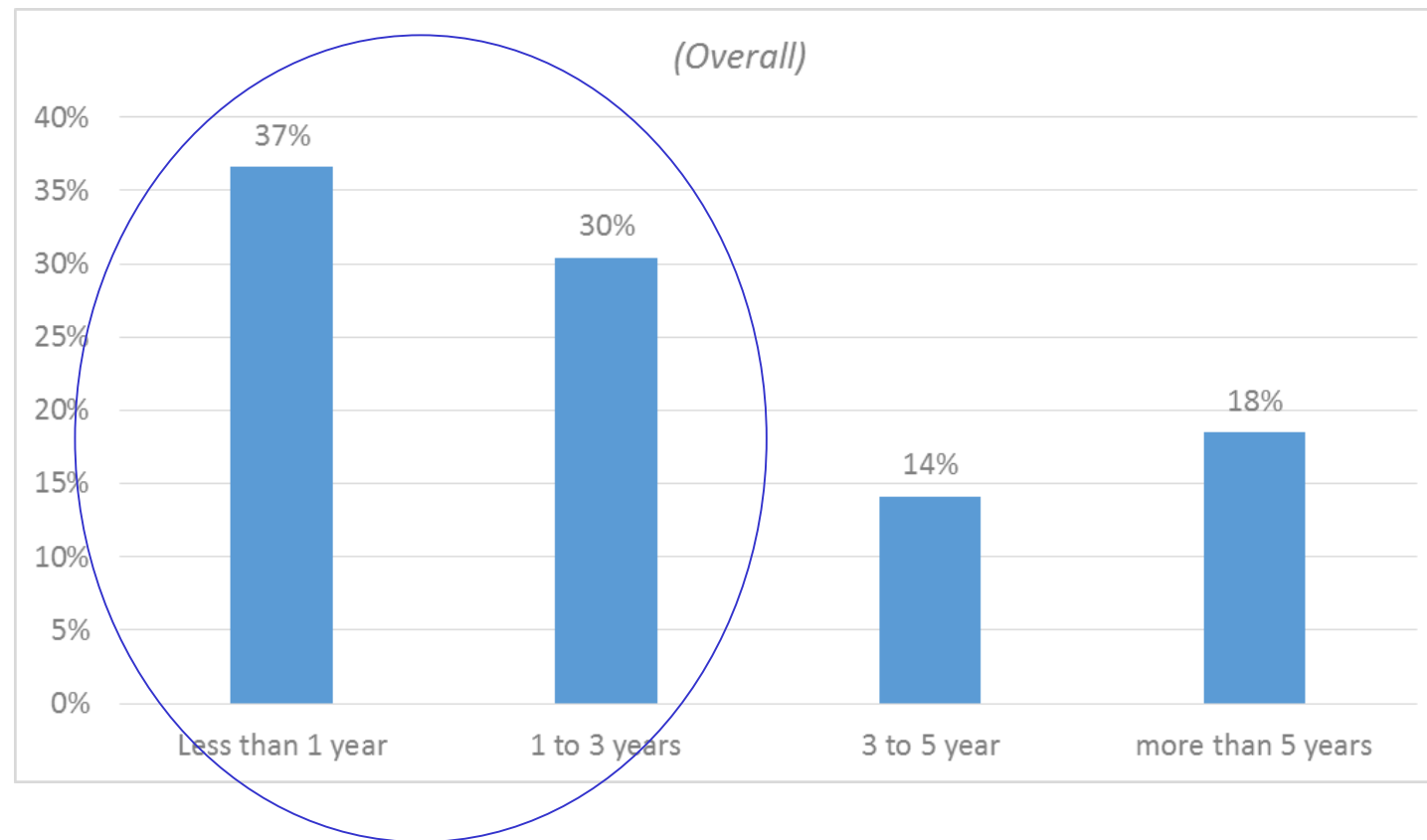
Destination Country	Caritas	IOM	Total
Georgia	50	46	96
Iraq	20	39	59
Russian Federation	37	5	42
Armenia	21	6	27
Morocco	1	9	10
Senegal	8	1	9
Afghanistan	X	7	7
Cameroon	6		6
Iran	X	6	6
DRC	1	4	5
Macedonia		4	4
Kazakhstan		3	3
Mongolia	2		2
<i>n.a.</i>	31	37	68
Total	177	167	344

Participation (completed surveys)



Profile

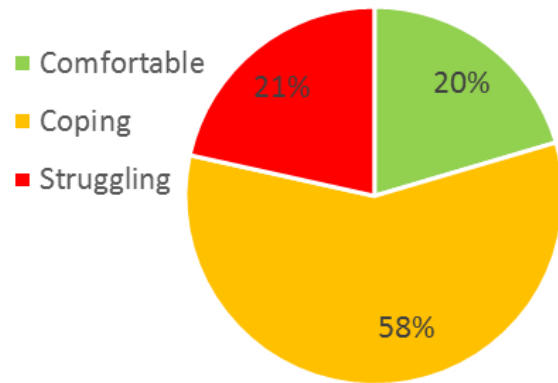
- ❖ Composition: 68% single / 32% family
- ❖ Duration of stay abroad



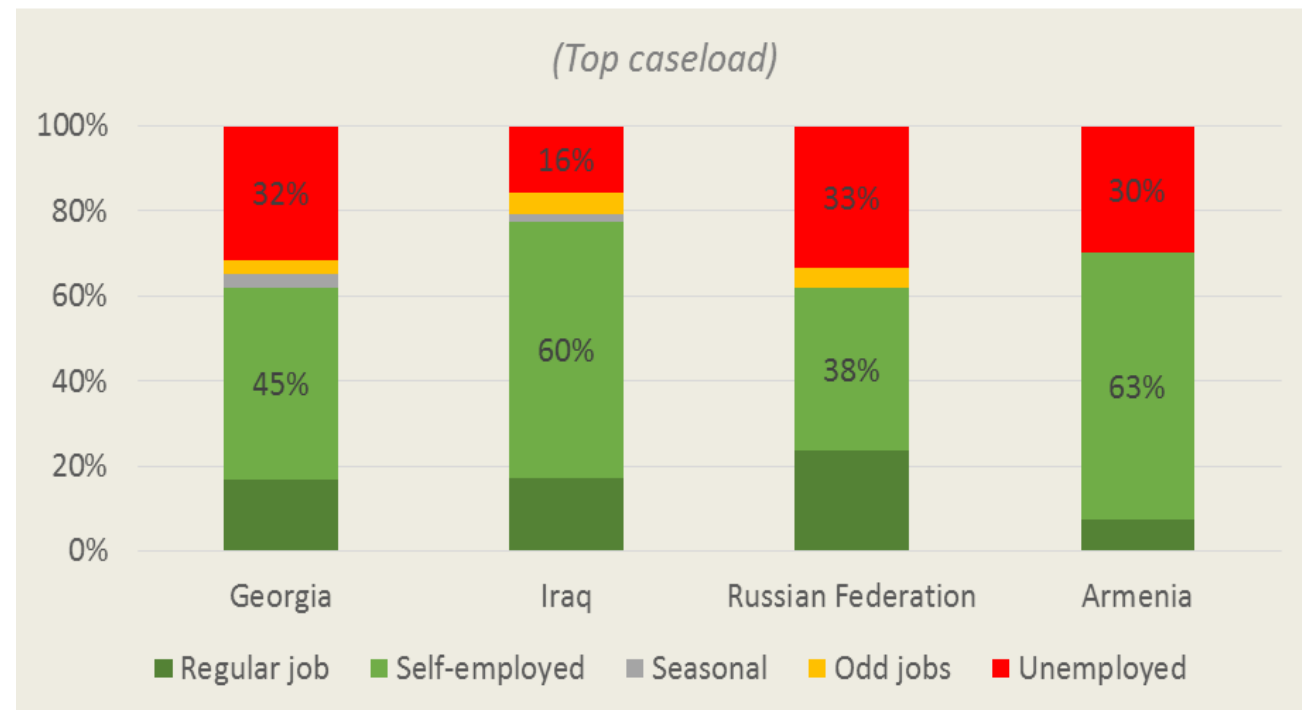
Sustainable return

How would you describe your overall standard of living?

(Overall)

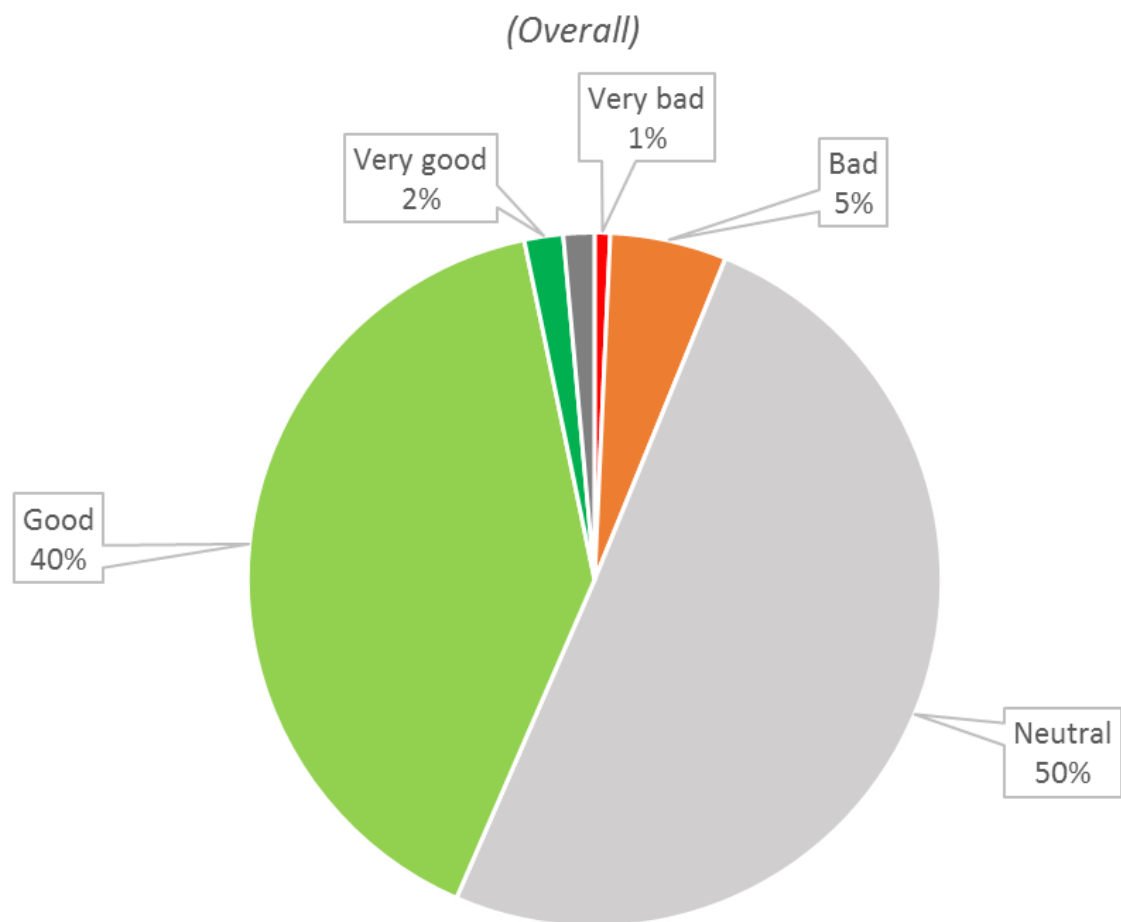


What is your main employment now (6m post-arrival)?



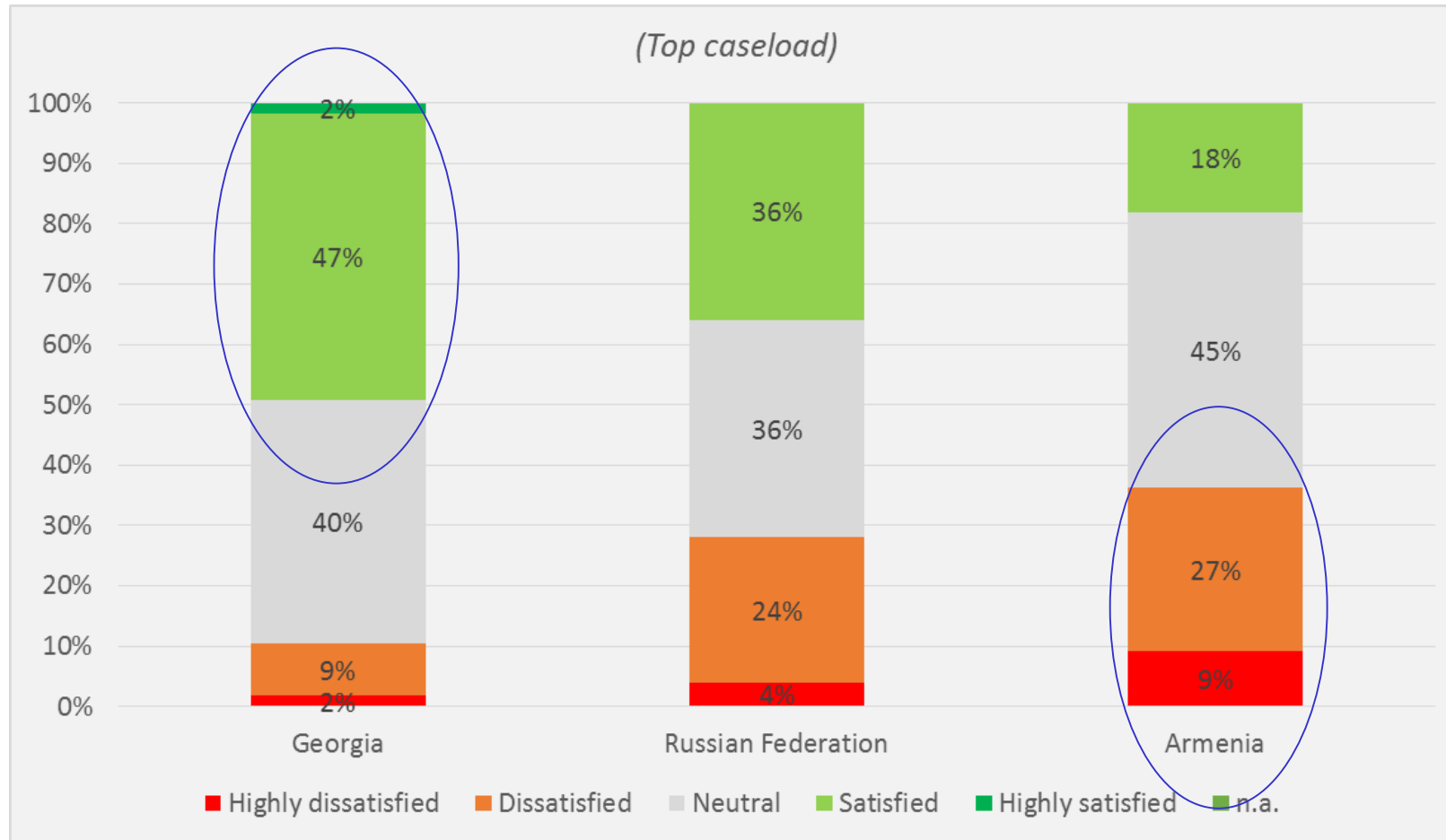
Sustainable return

How would you rate the current quality of your housing?



Sustainable return

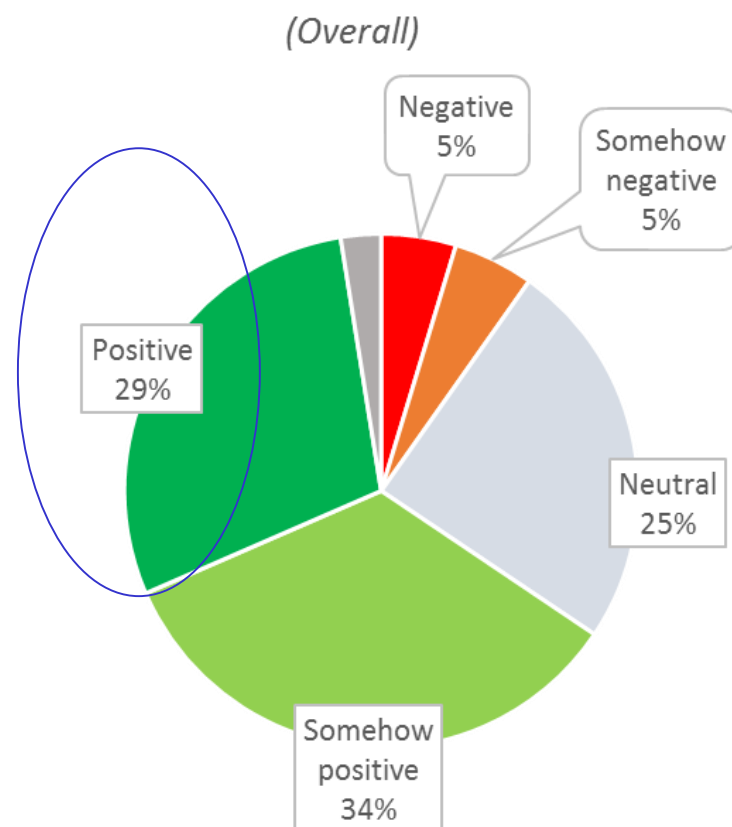
Do you consider you received appropriate treatment for your medical condition?



➤ Georgia: 50% satisfied; Armenia 36% dissatisfied

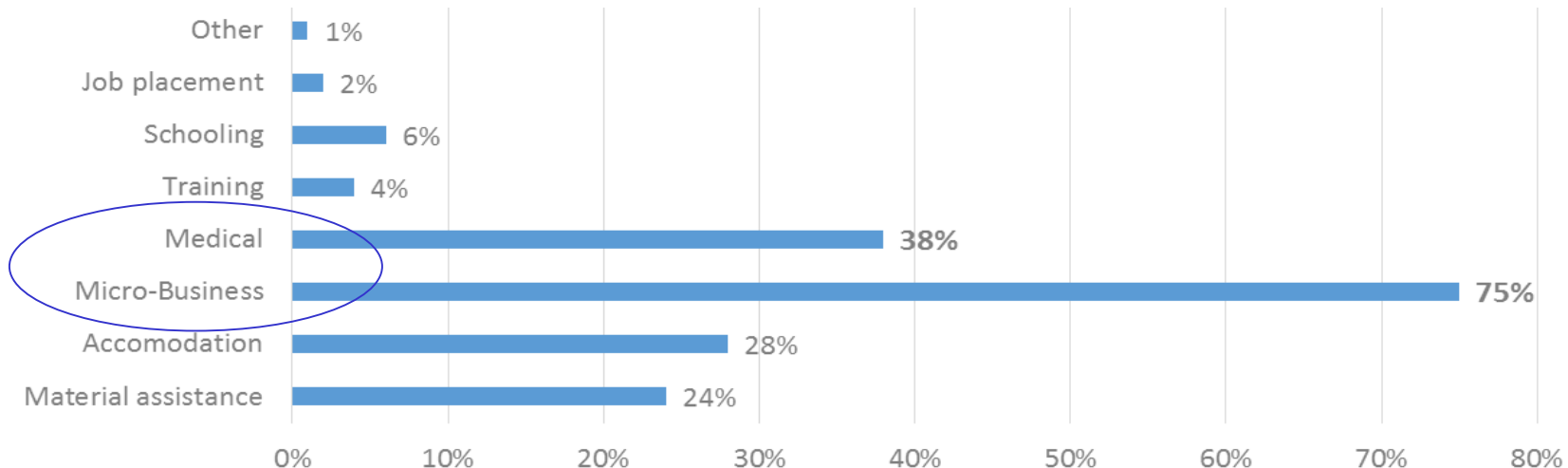
Sustainable return

Reaction of direct community (family and friends) on your return: Do they support your choice of return?

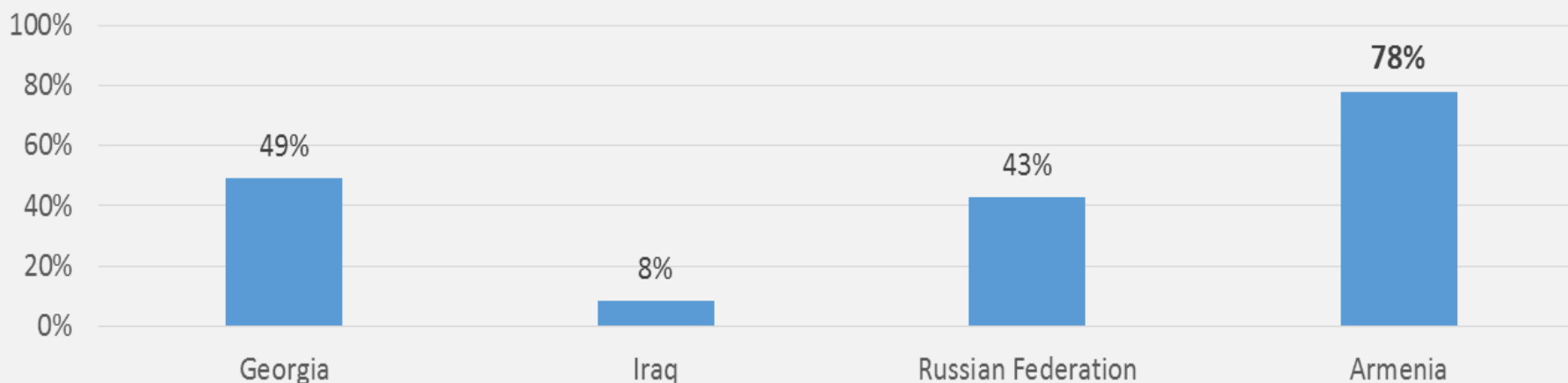


Reintegration assistance

What kind of reintegration assistance did you receive?



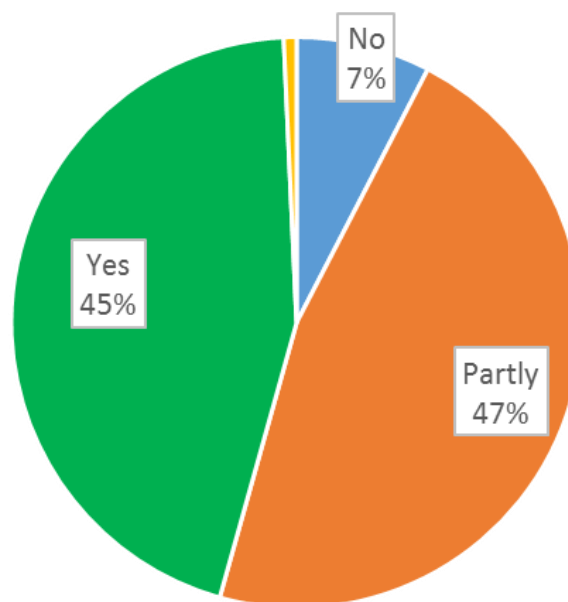
% share of caseload per country invested in Medical



Reintegration assistance

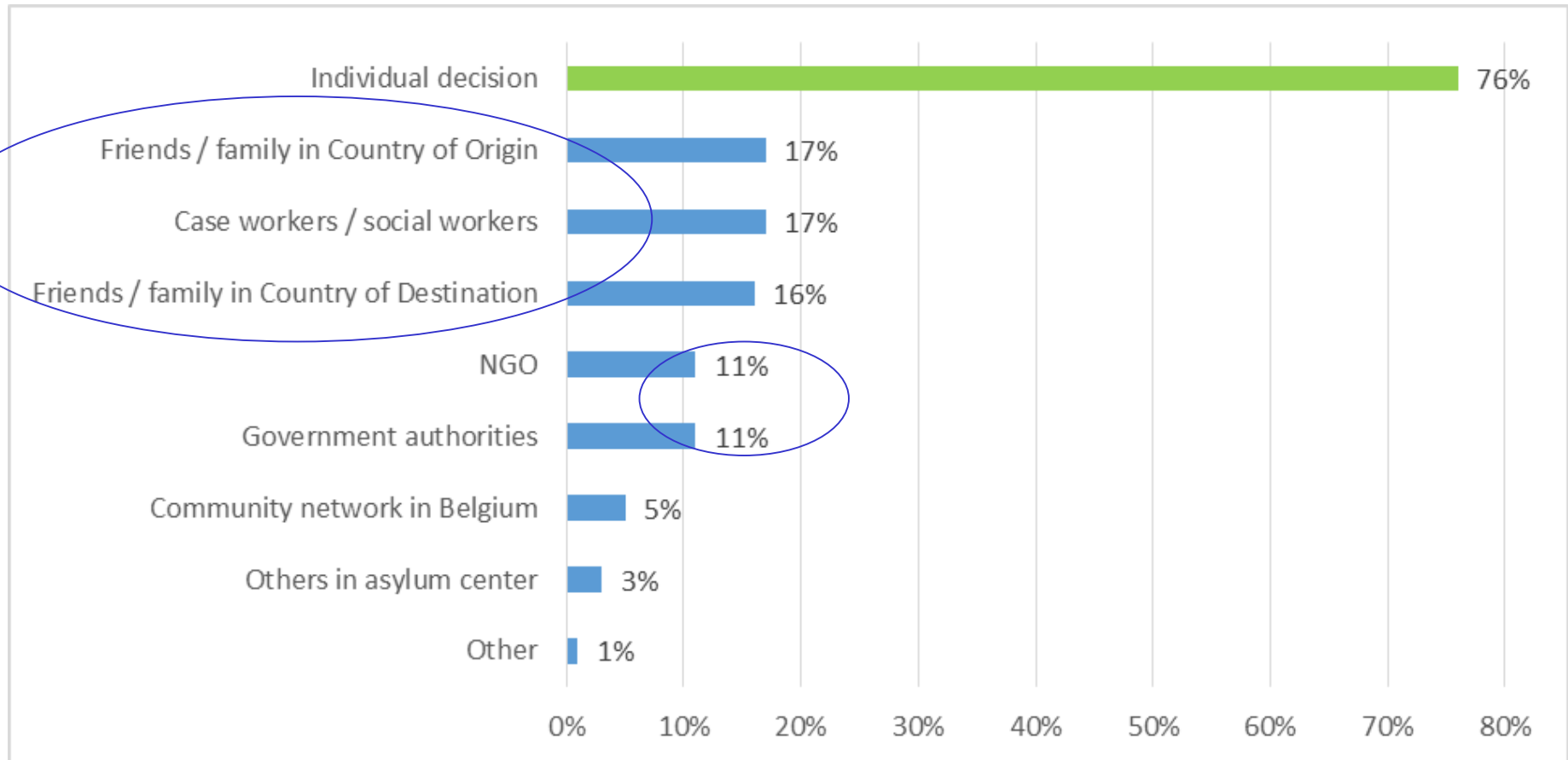
Do you consider the reintegration assistance improved your situation?

(Overall)



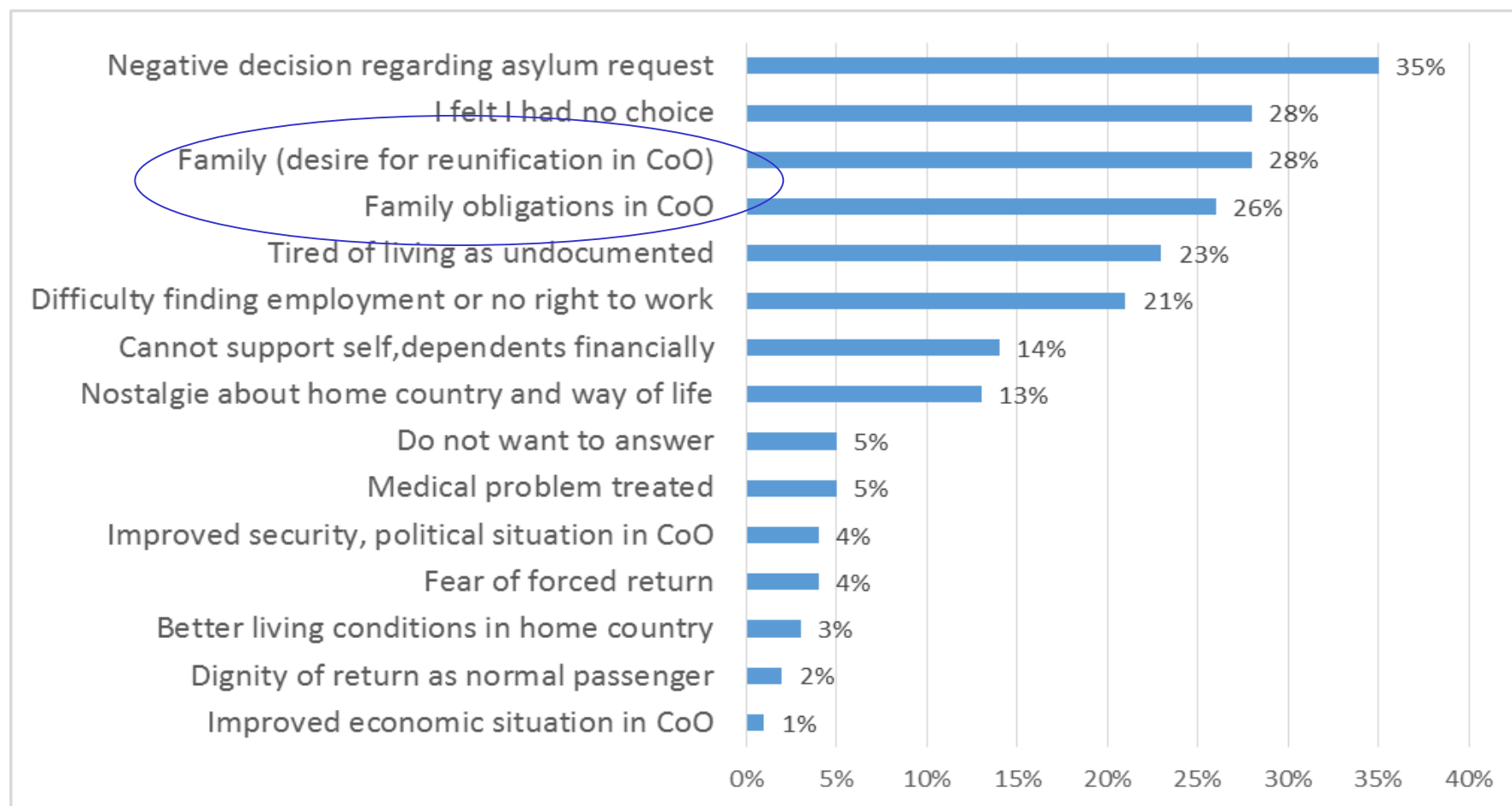
Migration cycle

Who was involved in the decision making process on your return?



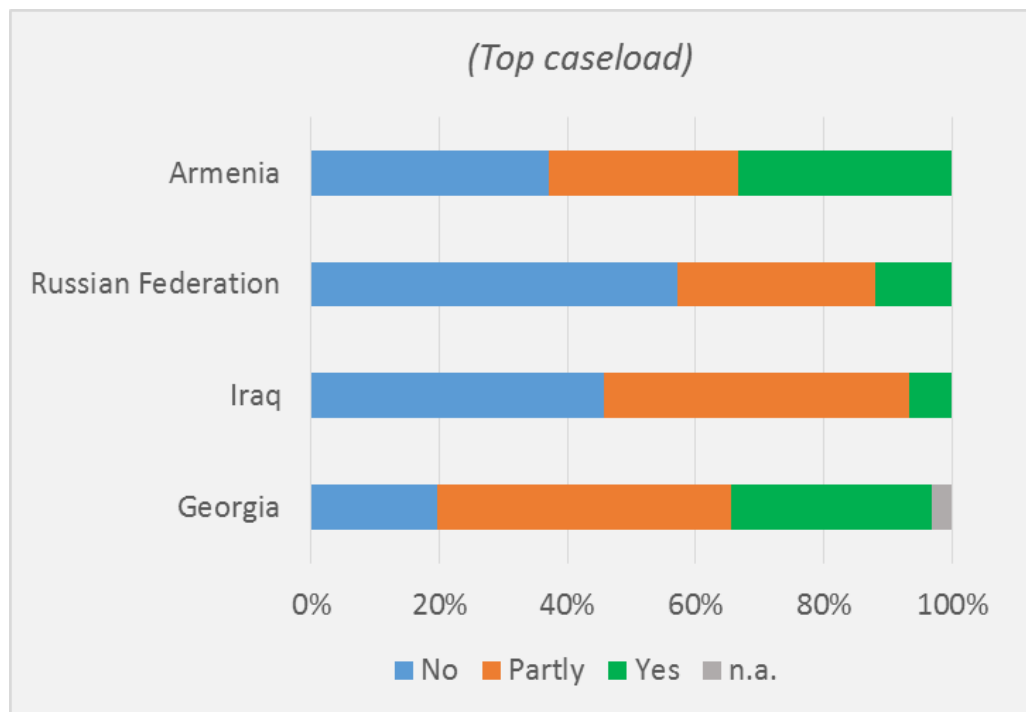
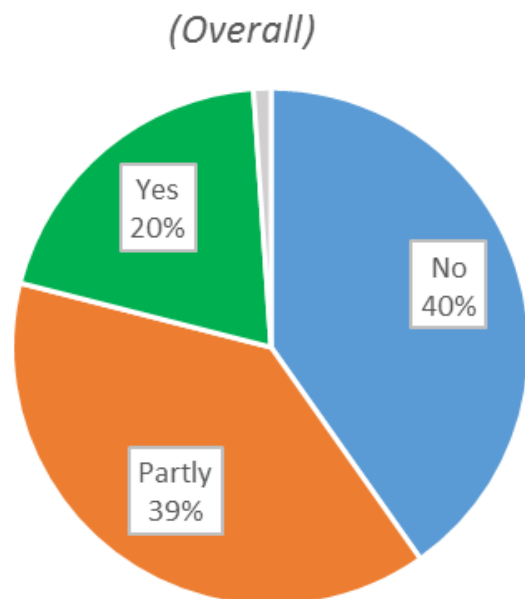
Migration cycle

Which were the most important decision-making factors to return (Top 3)?



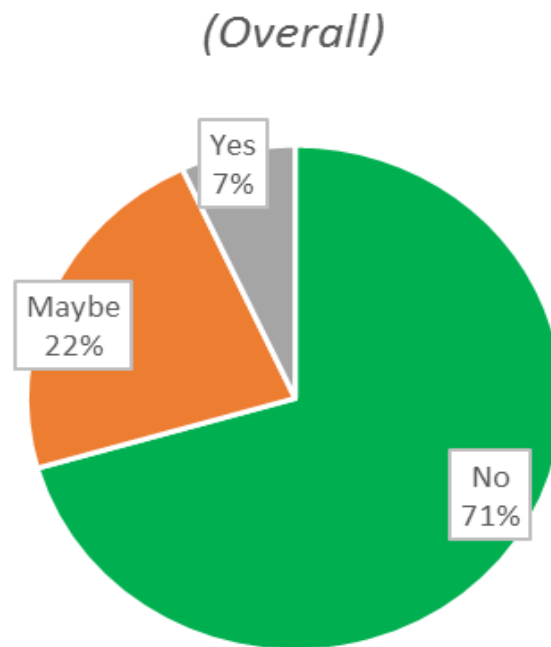
Migration cycle

Did the reintegration assistance offered influence your decision to return to your country?



Migration cycle

Do you plan to migrate again?



Findings of the survey-project

Results

- Limited sample (validity of results)
- Limitations when only a 6 months keymoment

Method

- Cost / effort effective
- Easy implementation / valorisation of serviceproviders
- Results dissemination: positive and strong interest / little is known about post-arrival results, impact)
- Results provide direct and quick feed-back to program development
- Results are similar to other AVRR longitudinal study

Challenges for feedback on reintegration

Challenges

- Quality of the questionnaire
 - Conceptual background
 - Culture sensitive
 - Userfriendly
- Longitudinal design
 - Keymoments at 1 month & 6 months -> Analysis in time
 - Keymoment predeparture -> Monitoring to casehandling
- Realise quick response feedback
 - Relevant data and protection
 - Predeparture counsellors
 - Organisational learning (programs)



Towards a more integrated migration
policy, made possible by the AMIF

fedasil
FEDERAL AGENCY FOR THE
RECEPTION OF ASYLUM SEEKERS

Reintegration feedback into practical counselling tools

Returnees stories



BROCHURE RE-INTEGRATIE IN KAMEROEN

Deze brochure beschrijft de mogelijkheden die het rijk van re-integratie voor personen die vrijwillig terugkeren naar Kameroen. Op zoek naar de brochure?



BROCHURE RE-INTEGRATIE IN MAROKKO

Deze brochure beschrijft de mogelijkheden die het rijk van re-integratie voor personen die vrijwillig terugkeren naar Marokko. Meer bekend in Tanger? De brochure van Caritas International.



BROCHURE RE-INTEGRATIE IN AFGHANISTAN

Deze brochure beschrijft de mogelijkheden die het rijk van re-integratie voor personen die vrijwillig terugkeren naar Afghanistan. Op zoek naar de internationale organisatie voor ingezetene?




Country-sheets

- Counselling design -- Wiki
- risks-specific information

Country: Afghanistan

Last update: 12/06/2018

	Provider	Main Office						
	IOM	Kabul						
	Number of returns	<table border="1"> <thead> <tr> <th>2015</th> <th>2016</th> <th>2017</th> </tr> </thead> <tbody> <tr> <td>54</td> <td>162</td> <td>57</td> </tr> </tbody> </table>	2015	2016	2017	54	162	57
	2015	2016	2017					
54	162	57						
Reintegration projects	<table border="1"> <tbody> <tr> <td>35</td> <td>123</td> <td>51</td> </tr> </tbody> </table> <small>Figures from Belgium</small>	35	123	51				
35	123	51						

1. TRAVEL DOCUMENTS AND JOURNEY

REQUIRED DOCUMENTS: VALID PASSPORT OR LAISSER PASSER

TRAVEL DOCUMENTS

CONSULATE BRUSSELS

Address: Avenue de Wolvendael 61, 1180 Bruxelles

Telephone: + 32 2 761 31 66

E-mail: info@embassyafghanistan.be

Opening hours: Monday to Friday 09h30 - 12h00

Appointment in advance: no

Website: www.afghanembassy-brussels.org

[Print consulate details](#)

Comments:

The security situation in Afghanistan is monitored every day by the UN due to the moving aspect of the conflict within the country. Therefore the UN security restrictions may change every single day of the year, and an area where IOM staff can travel to can become in a week an area where it is forbidden to travel.

MICROBUSINESS

Most returnees opt for micro business as this is the quickest way for making money to start supporting themselves and families in Afghanistan after a long absence.

Returnees usually start a partnership with relatives or friends, as 2200EUR is not enough to set up your own business in Afghanistan. Being part of an already existing business proves cheaper and has a better foundation that gives returnees confidence to join with a monetary share rather.

In Afghanistan, business registration is mandatory.

As the conditions for business start-ups are more favorable in the capital city than on the countryside, many people do not return to their home villages. Far away from the places where they grew up, they often find their lack of social networks to be a sizable challenge.

Return information

- Inviting to communicate



Ask 3 questions

4. What are my choices?

5. What are the pro's and con's of each option?

6. How can you support me to make a decision that is right for me?

Sustainable return-plan

- Embeddedness
- Risks-oriented application

4. Sustainable return

In the following part, we address the themes already discussed during the return counselling which were indicated by the person concerned as being important to him/her. These are elements for a sustainable return. These themes must remain focal points during the entire process of return counselling.

4.1 Economic and social

	Not mentioned	Rather important	Very important
Living and working	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic situation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Minorities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health care	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to and reliability of institutions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4.2 Psychosocial

	Not mentioned	Rather important	Very important
Feeling of safety	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social climate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Own chances of development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feelings of failure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4.3 Network

	Not mentioned	Rather important	Very important
Social exclusion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exclusion by immediate friends and family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family reintegration upon return	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social reintegration upon return	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Group of peers for adolescents	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Return decisionmaking

- Balancing options
- Risk-benefits based

	Reasons to Choose this Option (Benefits / Advantages / Pros)	How much it matters Use 0 to 5 ★s	Reasons to Avoid this Option (Risks / Disadvantages / Cons)	How much it matters Use 0 to 5 ★s
Option #1				
Option #2				
Option #3				

Which option do you prefer? #1 #2 #3 Unsure

Re-integration assessment - redesign to case management

KEY MOMENT 2	
Returnee FEEDBACK (Interview)	
Date of interview	dd/mm/yy
Interview method	Office Sp <input type="checkbox"/> / Field visit <input type="checkbox"/>
Are you willing to participate in a survey (part 1) concerning your return decision and reintegration so that we can improve return assistance?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
I. ACTUAL SITUATION	
Can you describe in a few words your situation just after return ?	Open text :
Do you live in the same city or village as before your migration?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
What is the type of housing?	temporary <input type="checkbox"/> / permanent <input type="checkbox"/>
Is it a temporary or a permanent place?	temporary <input type="checkbox"/> / permanent <input type="checkbox"/>
Upon arrival, did you manage to start getting an income?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
(Key question 2) Do you have enough income to cover your daily living costs?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
Do you have someone to support you after return?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
II. AVRR program	
Where did you get the information about the VR program? (Multiple answers possible!)	social assistant <input type="checkbox"/> / ngo <input type="checkbox"/> community <input type="checkbox"/> / posters & lawyer <input type="checkbox"/> / consulate <input type="checkbox"/> /
(Key question 1) Did you receive sufficient information before departure about the support you can receive?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
If not: Was there any information missing before your departure? Please explain.	Open text :
How do you intend to spend the reintegration package (intentional reintegration project) Multiple answers possible!	I don't know yet <input type="checkbox"/> / accor <input type="checkbox"/> <input type="checkbox"/> / psychosocial <input type="checkbox"/> / educ <input type="checkbox"/> costs <input type="checkbox"/> / other <input type="checkbox"/> , specify
III. MIGRATION CYCLE (Consent !)	
When did you leave your country?	(< 1 month, 1-3 months, 3
Did you live in more than 1 EU country?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
If yes: did you choose this EU country because of its reintegration support package?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
Why did you decide to return? Multiple answers possible!	[In the host country] nega <input type="checkbox"/> undocumented <input type="checkbox"/> / no inc <input type="checkbox"/> grant <input type="checkbox"/> / reintegration p <input type="checkbox"/> <input type="checkbox"/> / fear of forced remova <input type="checkbox"/> [In the country of origin] s <input type="checkbox"/> situation <input type="checkbox"/> / homesickne <input type="checkbox"/>
Did someone tried to influence you to stay in the host country ?	No <input type="checkbox"/> / yes: my family <input type="checkbox"/> worker <input type="checkbox"/> / lawyer <input type="checkbox"/> / con <input type="checkbox"/>
Did someone support you in your decision to return?	No <input type="checkbox"/> / yes: my family <input type="checkbox"/> worker <input type="checkbox"/> / lawyer <input type="checkbox"/> / con <input type="checkbox"/>
Did the reintegration program influence your decision ?	negative <input type="checkbox"/> / neutral <input type="checkbox"/> /
Do you plan to migrate again?	Yes <input type="checkbox"/> / No <input type="checkbox"/>

KEY MOMENT 3	
Returnee FEEDBACK (Interview)	
Type of reintegration project	accomodation <input type="checkbox"/> / micro-business <input type="checkbox"/> / job pl: <input type="checkbox"/> education <input type="checkbox"/> / children schooling <input type="checkbox"/> / legal a <input type="checkbox"/> specify
Date of interview	dd/mm/yy
Interview method	Office Sp <input type="checkbox"/> / Field visit <input type="checkbox"/> / Phone <input type="checkbox"/>
Are you willing to participate in a survey (part2) concerning your return decision and reintegration so that we can improve return assistance?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
I. ACTUAL SITUATION	
(Key question 5) How do you feel about being back home?	negative <input type="checkbox"/> / neutral <input type="checkbox"/> / positive <input type="checkbox"/> / ven <input type="checkbox"/>
Are you satisfied with your actual housing situation?	negative <input type="checkbox"/> / neutral <input type="checkbox"/> / positive <input type="checkbox"/> / ven <input type="checkbox"/>
Do you have enough income (of any kind) to cover your daily living costs?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
Please, specify your employment situation	employed <input type="checkbox"/> / self employed <input type="checkbox"/> / unemplo <input type="checkbox"/> jobtraining <input type="checkbox"/>
Are the children back at school?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
Can you describe the situation of your children (adjustment, difficulties etc.) ?	Open text :
Can you describe your situation in your community after 6 months of return ?	4 categories (no adaptation; coping; accept
II. AVRR program	
Looking back, did our support make a difference?	negative <input type="checkbox"/> / neutral <input type="checkbox"/> / positive <input type="checkbox"/> / ven <input type="checkbox"/>
Was there any assistance missing? If so, please explain.	Open text :
Does your actual situation meet your expectations?	Yes <input type="checkbox"/> / No <input type="checkbox"/>
III. MIGRATION CYCLE	
How is the reaction of your family on your return after 6 months?	negative <input type="checkbox"/> / neutral <input type="checkbox"/> / positive <input type="checkbox"/> / ven <input type="checkbox"/>
(Key question 3) Within a year, do you expect to earn a sufficient income?	no <input type="checkbox"/> / maybe no <input type="checkbox"/> / maybe yes <input type="checkbox"/> / yes <input type="checkbox"/>
Do you plan to migrate again?	Yes <input type="checkbox"/> / No <input type="checkbox"/>



Thank you for your attention
www.voluntaryreturn.be